



COVID-19
#STAY SAFE#

YOUR STAY AND OUR HYGIENE MEASURES



Dear guests,

From the outset, our ambition and our philosophy of 'Welcome' has always been your comfort and well-being. In our rentals, we wish that you feel as 'at home' and spend a stay that meets your expectations. .

For that, we constantly have a very special attention to the cleaning and to the maintaining.

The COVID-19 pandemic that we are all suffering bring us to rethink our hygiene and disinfection measures in a global way, by referring directly to what is recommended and done in hospitals and therefore to the products used there. .

Beyond the strict cleaning that we already practice, these new rules include the use of biocidal products from ANIOS Laboratories at NF-14476 standards to protect each of you and that your stay can take place as comfortably and serenely possible.

Below, we give you all the details on our new rules in terms of cleaning and maintenance.

Good to know ! *Our property is an intelligent property. You can control many equipment by voice including: all lights, all televisions, air conditioning, heated towel rail, gate, audio system ...*

This will limit the use of switches and remote controls.

CLEANING AND DISINFECTION RULES



SURFACES OFTEN TOUCHED

The surfaces that are often touched are cleaned and disinfected after each stay.

A two-step approach is implemented to ensure hygiene:

- ✓ First, we use a detergent and warm water to clean and dirt on surfaces.
- ✓ Then we make a complete disinfection to remove any germ residue.

Among the surfaces often touched are :

- ✓ Tables,
- ✓ Chairs,
- ✓ Door handles,
- ✓ Switches,
- ✓ Handles of cupboards
- ✓ Remotes,
- ✓ Desk,
- ✓ Toilets,
- ✓ Sinks,
- ✓ Nightstand,

SURFACES LESS TOUCHED

All surfaces that are not touched as often as :

- ✓ Floor,
 - ✓ Blinds,
- are cleaned with hot water and detergent, taking care to ventilate the entire housing.



Confort et Sérénité

CLEANING AND DISINFECTION RULES



BEDS AND BED LINEN

After each departure, we ventilate the rooms and the whole accommodation.

We **systematically** change the mattress protectors and we disinfect each mattress.

For towels, sheets and other household linen, we wash them after each departure using the highest temperature. Then we let them dry completely in the open air.



MECHANICAL VENTILATION SYSTEM

The property is equipped with a mechanical ventilation system which does not **re-inject the air** but **extracts it outside**.

The air is therefore constantly recycled with new air, reducing the risk of foul air in the all property.



AIR CONDITIONER

Our air conditioning is based on an independent and separate system of indoor units specific to each living space.

Considering the recycling of air by our mechanical ventilation system, each air conditioning works with constantly renewed air.

After each departure, we remove the filters from all air conditioning units.

We wash them with detergent and then disinfect them.

We then replace the filters in each air conditioning unit.



Confort et Sérénité

AVAILABILITY DURING YOUR STAY

For your comfort during your stay, we have also decided to let the following products * available for you :

- A hydroalcoholic solution,
- Antibacterial wipes,
- Household cleaners.

In addition, we have also chosen to offer you: **A real Marseille soap.**

Marseille soap is one of our flagship regional products known worldwide for all its benefits. Entirely composed of natural products, rich in glycerin and with its neutral ph, It is ideal for regular hand washing while protecting the skin.

Good to know ! *The hydroalcoholic solution may prove to be aggressive in the long term. We recommend that you use it sparingly.*

Washing your hands simply with soap and water is still the most effective solution against the spread of viruses !

**** We will appreciate that you not take these available products at the end of your stay.***